

2017 Year-End Provider Incentive Program to Improve Member Health Outcomes

Prestige Health Choice (Prestige) primary care providers (PCPs) are invited to participate in the 2017 Year-End Provider Incentive Program to improve member health outcomes.

This program provides a supplemental payment opportunity for each eligible service provided from October 1, 2017, through December 31, 2017. See below for a list of eligible services, measurement criteria, and more information on how to participate in this program.



How do I participate?

1. Identify Prestige members on your panel who require one or more of the eligible services in this program. See “How can I identify eligible members?” below for detailed instructions on completing this step.
2. Schedule appointments with the identified members and provide the required eligible services from October 1, 2017, through December 31, 2017.
3. Submit a claim for each encounter. Submit claims for the eligible services you provided by including the appropriate Common Procedural Terminology (CPT) codes and following your normal claim submission procedures.



How can I identify eligible members?

Eligible members are easy to identify. They may be identified through the Prestige Analytics Tool (PAT). Your Provider Network Management Account Executive can help you sign up for access to the tool.



When and how is the supplement paid out?

Supplemental payments are based on claims data submitted for the panel members identified. Supplemental payments of \$25 are available for each measure listed on pages 2 and 3. Supplemental payments will be distributed by March 31, 2018. Payment will include information about which services provided to eligible members earned supplemental payments.



How are members engaged during this program?

During the program, Prestige members who need one or more of the eligible services will be encouraged to participate through telephone outreach programs and health fairs.



Questions

If you have questions about this program, please contact your Provider Network Management Account Executive or Provider Services at **1-800-617-5727**. Thank you for your participation in the Prestige provider network and your continued commitment to our members.


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Supplemental reimbursement of \$25 is available for each eligible service provided.

HEDIS measure	Coding
Breast Cancer Screening (BCS)	Mammography <u>CPT:</u> 77055 – 77057 <u>HCPCS:</u> G0202 <u>UBREV:</u> 0401, 0403
Adults' Access to Preventive/Ambulatory Health Services (AAP)	<u>CPT:</u> 92002, 92004, 92012, 92014, 99201 – 99205, 99211 – 99215, 99241 – 99245, 99304 – 99310, 99315 – 99316, 99318, 99324 – 99328, 99334 – 99337, 99341 – 99345, 99347 – 99350, 99381 – 99387, 99391 – 99397, 99401 – 99404, 99411 – 99412, 99420, 99429 <u>HCPCS:</u> G0402, G0438, G0439, G0463, S0620, S0621, T1015 <u>ICD-10:</u> Z00.00, Z00.01, Z00.121, Z00.129, Z00.5, Z00.8, Z02.0, Z02.1 – Z02.6, Z02.71, Z02.79, Z02.81 – Z02.83, Z02.89 – Z02.9 <u>UBREV:</u> 0510 – 0517, 0519 – 0529, 0982 – 0983
Children and Adolescents' Access to Primary Care Practitioners (CAP)	<u>CPT:</u> 99201 – 99205, 99211 – 99215, 99241 – 99245, 99341 – 99345, 99347 – 99350, 99381 – 99387, 99391 – 99397, 99401 – 99404, 99411 – 99412, 99420, 99429 <u>ICD-10:</u> Z00.00, Z00.01, Z00.121, Z00.129, Z00.5, Z00.8, Z02.0, Z02.1 – Z02.6, Z02.71, Z02.79, Z02.81 – Z02.83, Z02.89 – Z02.9 <u>HCPCS:</u> G0402, G0438, G0439, G0463, T1015 <u>UBREV:</u> 0510 – 0517, 0519, 0521 – 0523, 0526 – 0529, 0982 – 0983
Adolescent Well-Care Visits (AWC)	Use age-appropriate preventive evaluation and management. <u>CPT:</u> 99381 – 99385, 99391 – 99395, 99461 <u>ICD-10:</u> Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.5, Z00.8, Z02.0 – Z02.6, Z02.71, Z02.79, Z02.81 – Z02.83, Z02.89, Z02.9 (Any doctor's office or outpatient visit procedure code meets requirements when billed with ICD-10 codes listed.) <u>HCPCS:</u> G0438, G0439

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HEDIS measure	Coding
<p>Comprehensive Diabetes Care (CDC):</p> <ul style="list-style-type: none"> • Hemoglobin A1C (HbA1C) testing. • Eye exam (retinal) performed. • Medical attention for nephropathy. 	<p><u>ICD-10-CM:</u> E10, E11, E13, O24</p> <p>HbA1C</p> <p><u>CPT:</u> 83036 – 83037</p> <p><u>Eye exam CPT:</u> 67028, 67030, 67031, 67036, 67039 – 67043, 67101, 67105, 67107, 67108, 67110, 67112, 67113, 67121, 67141, 67145, 67208, 67210, 67218, 67220, 67221, 67227, 67228, 92002, 92004, 92012, 92014, 92018, 92019, 92134, 92225 – 92228, 92230, 92235, 92240, 92250, 92260, 99203 – 99205, 99213 – 99215, 99242 – 99245</p> <p><u>Eye exam Cat II:</u> 2022F, 2024F, 2026F, 3072F</p> <p><u>Eye exam HCPCS:</u> S0620, S0621, S0625, S3000</p> <p>Monitoring for nephropathy:</p> <p><u>Urine protein test CPT:</u> 81000 – 81003, 81005, 82042 – 82044, 84156</p> <p><u>Cat II:</u> 3060F – 3062F</p> <p><u>Nephropathy treatment ICD-10:</u> E08.21 – E08.22, E08.29, E09.21 – E09.22, E09.29, E10.21, E10.22, E10.29, E11.21, E11.22, E11.29, E13.21, E13.22, E13.29, I12.0, I12.9, I13.0, I13.10, I13.11, I13.2, I15.0, I15.1, N00.0 – N08, N14.0 – N14.4, N17.0 – N17.2, N17.8 – N18.6, N18.9 – N19, N25.0 – N25.1, N25.81, N25.89, N25.9, N26.1 – N26.2, N26.9, Q60.0 – Q60.6, Q61.00 – Q61.02, Q61.11, Q61.19, Q61.2 – Q61.5, Q61.8 – Q61.9, R80.0 – R80.3, R80.8, R80.9</p> <p><u>Cat II:</u> 3066F, 4010F</p>

Codes subject to change by the National Committee for Quality Assurance (NCQA) in October 2017.

Prestige Analytics Tool (PAT) Clinical Reports – HEDIS

The following reports are available under the menu: **Clinical -> HEDIS**.

Monthly HEDIS results are loaded into the system to produce HEDIS trending results and actionable member lists. All HEDIS criteria are used to determine members who qualify for the measure, whether they are compliant or not, and they are included if they meet the specific measures' HEDIS eligibility criteria.

Field definitions:

- **Last screen date:** last service that meets HEDIS qualifying service conditions; however, the service may be outside of the current measurement period
- **Result:** Placeholder for future enhancement
- **Compliant:** No = the member is missing a qualifying service. Yes = the member has received a qualifying service for the current measurement period

PCP HEDIS Metrics

Available filter PCP. Note: Exporting the report to Excel will generate a separate tab per physician. Selecting the PCP's name hyperlink will drill down into the *Patient Information* report per member.

PCP Information					
Center: Center Name - County - Location			Require Screening: ####		
PCP: Last Name, First Name			Population: ####		
MEASURE YEAR: 2017			% Requiring Action: ##.###%		
Hedis Measure	% Screened	Screened	% Unscreened	Requires Screening	Total Population
Adolescent Well Care Visits (AWC) -	8.87%	11	91.13%	113	124
Annual Dental Visit (ADV) - 11 to 14	18.92%	14	81.08%	60	74
Annual Dental Visit (ADV) - 15 to 18	10.61%	7	89.39%	59	66
Annual Dental Visit (ADV) - 19 to 21	33.33%	2	66.67%	4	6
Annual Dental Visit (ADV) - 2 to 3	4.35%	2	95.65%	44	46
Annual Dental Visit (ADV) - 4 to 6	13.56%	8	86.44%	51	59
Annual Dental Visit (ADV) - 7 to 10	17.71%	17	82.29%	79	96
Annual Dental Visit (ADV) - Total	14.41%	50	85.59%	297	347
App Treatment URI	0.00%	0	100.00%	31	31
Appropriate Testing of Children with Pharyngitis (CWP) -	100.00%	3	0.00%	0	3
Childhood Immunization (CIS) - Combo 10	45.83%	11	54.17%	13	24
Childhood Immunization (CIS) - Combo 2	62.50%	15	37.50%	9	24
Childhood Immunization (CIS) - Combo 3	62.50%	15	37.50%	9	24
Childhood Immunization (CIS) - Combo 4	62.50%	15	37.50%	9	24
Childhood Immunization (CIS) - Combo 5	50.00%	12	50.00%	12	24
Childhood Immunization (CIS) - Combo 6	54.17%	13	45.83%	11	24
Childhood Immunization (CIS) - Combo 7	50.00%	12	50.00%	12	24
Childhood Immunization (CIS) - Combo 8	54.17%	13	45.83%	11	24
Childhood Immunization (CIS) - Combo 9	45.83%	11	54.17%	13	24
Childhood Immunization (CIS) - DTaP	62.50%	15	37.50%	9	24
Childhood Immunization (CIS) - Hep A	83.33%	20	16.67%	4	24
Childhood Immunization (CIS) - Hep B	83.33%	20	16.67%	4	24
Childhood Immunization (CIS) - Hib	66.67%	16	33.33%	8	24
Childhood Immunization (CIS) - Influenza	62.50%	15	37.50%	9	24
Childhood Immunization (CIS) - MMR	83.33%	20	16.67%	4	24
Childhood Immunization (CIS) - PCV	83.33%	20	16.67%	4	24
Childhood Immunization (CIS) - Polio	83.33%	20	16.67%	4	24
Childhood Immunization (CIS) - Rotavirus	66.67%	16	33.33%	8	24

Figure 37PCP HEDIS Metrics

Patient Information			
9554342969 - Last Name, First Address City, State, Zip County	Gender: gender Birth Date: mm/dd/yyyy Age: ## Home Phone: Office Phone:	Current Center: Center Name - County - Location Current PCP: last name, first name PCP Effective: mm/yyyy	
Hedis Measures Information			
Measure	Last Screen Date	Results(if appl)	Compliant
Frequency of Ongoing Prenatal Care >=81% (FPC) - 0-20%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 21-40%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 41-60%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 81-100%	Not Available	Not Available	No
Timeliness of Prenatal Care (PPC) - All	Not Available	Not Available	No
Timeliness of Prenatal Care (PPC) - Postpartum	Not Available	Not Available	No
Adults' Access to Preventive/Ambulatory Health Services (AAP) -	03/09/2017	Not Available	Yes
Adults' Access to Preventive/Ambulatory Health Services (AAP) -	03/09/2017	Not Available	Yes
Chlamydia Screening in Women (CHL) - 21 to 24	03/02/2017	Not Available	Yes
Chlamydia Screening in Women (CHL) - Total	03/02/2017	Not Available	Yes
Frequency of Ongoing Prenatal Care >=81% (FPC) - 61-80%	Not Available	Not Available	Yes
Timeliness of Prenatal Care (PPC) - Prenatal	Not Available	Not Available	Yes

Figure 38 HEDIS Patient Information

HEDIS Measure Listing by Member

Available filters on PCP, Member, or HEDIS Measures.

Patient Information			
9554342969 - Last Name, First Address City, State, Zip County	Gender: gender Birth Date: mm/dd/yyyy Age: ## Home Phone: Office Phone:	Current Center: Center Name - County - Location Current PCP: last name, first name PCP Effective: mm/yyyy	
Hedis Measures Information			
Measure	Last Screen Date	Results(if appl)	Compliant
Frequency of Ongoing Prenatal Care >=81% (FPC) - 0-20%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 21-40%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 41-60%	Not Available	Not Available	No
Frequency of Ongoing Prenatal Care >=81% (FPC) - 81-100%	Not Available	Not Available	No
Timeliness of Prenatal Care (PPC) - All	Not Available	Not Available	No
Timeliness of Prenatal Care (PPC) - Postpartum	Not Available	Not Available	No
Adults' Access to Preventive/Ambulatory Health Services (AAP) -	03/09/2017	Not Available	Yes
Adults' Access to Preventive/Ambulatory Health Services (AAP) -	03/09/2017	Not Available	Yes
Chlamydia Screening in Women (CHL) - 21 to 24	03/02/2017	Not Available	Yes
Chlamydia Screening in Women (CHL) - Total	03/02/2017	Not Available	Yes
Frequency of Ongoing Prenatal Care >=81% (FPC) - 61-80%	Not Available	Not Available	Yes
Timeliness of Prenatal Care (PPC) - Prenatal	Not Available	Not Available	Yes

Figure 39 HEDIS Patient Information

HEDIS Member Listing by Measure

Available filters on Member Compliance, PCP, or HEDIS Measures.

Prestige Health Choice Hedis Membership Listing							
						Date: Sunday 05-28-2017	
						Page: 1 of 1	
Measurement Year: 2017							
Report Selection Criteria							
PCPs Selected							
Measure: Childhood Immunization (CIS) - Combo 2							
Member	PCP Name	Last Screen	Results(if appl)	Comp	Address	Phone	Date of Birth Gender
##### - Last Name, First Name	Last Name, First	MM/DD/YYYY	Not Available	No	Address	H-#####	MM/DD/YYYY Female
##### - Last Name, First Name	Last Name, First	MM/DD/YYYY	Not Available	Yes	Address	H-#####	MM/DD/YYYY Female
##### - Last Name, First Name	Last Name, First	MM/DD/YYYY	Not Available	Yes	Address	H-#####	MM/DD/YYYY Male

Figure 40 HEDIS Member Listing by Measure

HEDIS Member Matrix

Available filters are PCP, Member, HEDIS Groups, HEDIS Measures, and/or Member Compliance. Members who do not qualify as part of the HEDIS population will be marked with NA. The list will contain eligible members who are assigned to the PCP/Center as of the last file load.

Prestige Health Choice Hedis Membership Listing												Date: Sunday 05-28- Page: 1 of 1						
Measurement Year: 2017																		
Report Selection Criteria																		
PCPs Selected																		
Member No	Last Name	First Name	PCP Name	Center Name	Language	Race	Date Of Birth	Age as of	Address	City/State/Zip	Phone	Childhood Immunization (CIS) - Combo 3	Children & Adolescents' Access to Primary Care Practitioners (CAP) - 12 - 24	Children Primary C				
												Last Screen Date	Result	Compliant	Last Screen Date	Result	Compliant	Last Screen
#####	Last Name	Name	Last name, first name	Center Name - County - Location	English	Hispanic	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	Yes	NA	NA	NA	01/01/19##
#####	Last Name	Name	Last name, first name	Center Name - County - Location	English	Black	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	Yes	NA	NA	NA	01/01/19##
#####	Last Name	Name	Last name, first name	Center Name - County - Location	English	Black	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	No	NA	NA	NA	01/01/19##
#####	Last Name	Name	Last name, first name	Center Name - County - Location	Spanish	Hispanic	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	Yes	NA	NA	NA	01/01/19##
#####	Last Name	Name	Last name, first name	Center Name - County - Location	Spanish	Hispanic	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	Yes	NA	NA	NA	01/01/19##
#####	Last Name	Name	Last name, first name	Center Name - County - Location	English	Other	MMDDYYYY	##	Address	City, State, Zip	#####	01/01/1900	Not Available	Yes	NA	NA	NA	01/01/19##
Total Member Count: ###																		

Figure 41 HEDIS Member Matrix

HEDIS Interim Report

Available filter is HEDIS Groups. A trending rate of HEDIS Measures. Field definitions:

- Measure Name – Interim YYYY – Prestige Target: The Physician/Center’s monthly HEDIS rate
- Corporate Rate –YYYY: Prestige Health Choice’s monthly HEDIS rate
- Population – Interim YYYY: The physician/Center’s membership that qualifies to be included in the HEDIS measure
- Target Percent: NCQA 75th Percentile
- Number Needed to Reach Goal: The number of non-compliant members who need to become compliant in order to meet the Target Percent rate.