



FAX

To: Prestige Health Choice network providers

From: Provider Services

Subject: DIRECT SECURE MESSAGING

Direct Secure Messaging (DSM) — enables Managed Care Organizations and providers to securely send patient health information to many types of organizations. Prestige encourages network providers to participate in the Agency's Direct Secure Messaging (DSM).

We also encourage our providers to connect to the Florida Health Information Exchange (HIE) and promote provider use of the HIE. HIE DSM provides health care organizations and providers with a way to securely send health information such as orders, records and results over the internet.

To learn more about HIE and DSM, please visit the Florida Health Information Exchange website: <https://www.florida-hie.net>.

If you have any questions about this, please contact your Prestige Health Choice Provider Account Executive or call the Provider Services Department at 1-800-617-5727. Thank you.