Running a Care Gap Report from Availity



From Reports:

1. From the Availity home page, find the Prestige icon on the *Payer Spaces* menu.



2. Find the Prestige Health Choice Reports on the bottom left of the screen.





3. Choose Organization, Category = *Clinical Report*, and Report = *Care Gap Query*.

4. Choose your Prestige Provider Group ID. You can also choose specific providers within your group, specific status categories, or specific age ranges of members. You can choose to view a PDF or CSV version of the report. CSV can be viewed in Excel or as a data file.

https://apps.availity.com/public/apps/home	e/#//loodApp?appUrit: D = 🖨 C 🛛 🏘 Availity Web Portal - Less t 🗵	Λ Λ 0
Availity 🕫 Home 🌲 Notification	is ③ ♡ My Favorites ~	🛛 Help & Training 🤟 🙆 Ken's Account 🔒 Logout
Patient Registration - Claims & Payments -	s - My Providers - Reporting Payer Spaces - More -	Keyword Search Q
	Care Gap Query	
	Enter your criteria and click Submit. The asteriok (*) indicates a required field The it was cannot access the report to one or both of these options.	
	-> Turn off your pop-up blocker.	
	Press and hold Ctrl on your keyboard as your report is being generated. Please use CSV Report Type when selecting "ALL" under the "Choose a Group" option	
	Care dan Gerry Choose a Group	
	Select an Option +	
	Choose a Provider	
	Report Columna Columna	
	۰. ۲	
	Status O Missing Overdue and At Risk Missing Overdue At Risk Du Son Up-to-date At Risk Risk Risk Risk Risk Risk Risk Risk	
	* Age Ranges	



From a Member Eligibility Lookup:

1. From your home page, find *Eligibility and Benefits Inquiry* in the *Patient Registration* pulldown. From here, once you enter your Provider and Patient information, you will find your patient's eligibility with Prestige Health Choice. Below that, you will see a list of associated Care Gaps for that member.

n/public/apps/home/#//lo Help	idApp?appUrb 🔎 - 🔒	dy Availity Web Portal - Less t	×				6 3
Notifications (3)	🗢 My Favorite	90		49	♥ Help & Training ~	& Ken's Account	A Log
laims & Payments ~	My Providers ~	Reporting Payer Spaces -	More ~			Keywo	rð Search (
My Patients Only	•				Prestige Health (Ch. * Ł New	Request
^		M	lew Request	Watch a quick demo			
			Payer O				
			PRESTIGE HEALTH CHOICE	*			
			Express Entry O				
			Search for a Provider				
			Payer Assigned Provider ID				
		F	atient information				
			As of Date 🛛				
			02/07/2018				
			* Benefit / Service Type 📀				
			Health Benefit Plan Coverage ¥				
~			Patient Search Option 0	Add Multiple Patient	s		
	Vpublic/sppu/heme/ttitled	Vgulaido/appu/heme/#titoalApplappi/h 🗭 – 🗎 d Heg Mostifications 👔 🔍 hty Favorites arms & Payments × My Providers - 1 My Patients Only • 1	vpublic/lappu/home#ff/tooldApphopUnt <i>D</i> ← A C App Availing Web Pantal - Leest L. Help Notifications 3 ♥ My Favorites ~ aims & Payments ~ My Providers ~ Reporting Payer Spaces ~ My Patients Only. • N P	vyuulukoi kepu homme /#titooskiepi hepublik ♪ - ▲ C	vyuulukoi kepu humer #titouskappi heputer / Point / P	typeletic teprotement #Ylondalephelpeleti	Yspeki/reger Unews Witholdsgebagebagebagebagebagebagebagebagebageba

Care Gap Reports Availability:

The care gap reports in Availity are available for all primary care providers to view. To ensure that all primary care providers can view the report, please contact the Primary Administrative Assistant (PAA) within your organization and have the PAA update each Availity user account accordingly.

- 1. Simply check the selection box for *Clinical Reports* and *Clinical Tools and Resources* and then save this particular change in the system. This will update the drop down options on the Reports page.
- Then each user/provider will see the *Clinical Reports* selection option in the *Choose a Category* drop down box and will also see *Care Gap Query* in the drop down for *Choose a Report*. Note: All providers must ensure they have this function checked and turned on in their user set-up in order to see Care Gaps.

If you have any questions, please contact swright@prestigehealthcoice.com for more information.

